

職缺【飯店服務大使】

citizenM 是一個時尚且平易近人的奢華連鎖國際飯店品牌。專為全球的移動世民們提供旅途中最真實的“家”，更別提我們有世界上最舒服的枕頭。

我們喜歡顛覆傳統，做跟別人不一樣的事。我們有一顆溫暖的心、開放的思想以及開闊的國際觀。

目前我們正在尋找對的人加入台北團隊：

你/妳...

- 能確保每一個踏進大門的世民都能得到溫暖的問候；
- 能協助客人操作辦理入住機台(我們沒有櫃檯)；
- 能準備冷/熱的在地美食；
- 能製作香濃的咖啡或調製別具特色的調酒；
- 能提供所在城市的私房景點；
- 愛乾淨，能保持客廳及所有擺設的整潔；
- 解決世民們的疑難雜症(你/妳也許也能從中學到新技能)

你/妳是我們要找的人嗎？

就像前面提到的，我們不需要你/妳有飯店工作的相關經驗，但是必須要有正確的態度。

想要在 citizenM Taipei 閃耀，你/妳必須有：

- 誠摯地相處：對待每個人都如同你的好朋友；
- 熱情的態度：樂觀正向，喜歡製造驚喜傳遞幸福。

你/妳也需要能：

- 跳脫思考框架：轉換舊思維，精益求精；
- 真切的關心：對客人、同事、社會和這地球做正確的事。
- 流利的使用中文和英文，如有其他語文能力我們也很歡迎喔！

你/妳的成功掌握在你手裡，每個月的績效面談，讓我們一起成長。多元學習領域，讓你/妳有更多發展的機會。

不論是想在飯店旅館業闖蕩或是想在生活與工作之中找到平衡，我們就是你/妳最好的選擇，不論你的背景，我們都歡迎你。

citizenM 提供平等的工作機會，我們歡迎四面八方的你/妳。

請聯繫：

emma.kuang@citizenm.com

hotel day ambassador

citizenM is an affordable luxury hotel chain for mobile citizens of the world. With style that will knock your socks off, we offer citizens a real home from home, plus the world's fluffiest pillows. Our typical guest is a frequent traveller who is quality and design driven, and value conscious.

We like to do things differently. This means our hotels are not traditional. We're open-minded, with kind hearts and global minds.

We are looking for great personalities to join our Taipei team!

Your typical citizenM shift could include:

- Making sure everyone gets a warm welcome as soon as they walk in;
- Helping guests at the self check-in kiosks (we have no reception desk);
- Preparing and serving hot and cold local food;
- Brewing delicious coffee or mixing a signature cocktail;
- Being a secret concierge to the city, answering guests' questions about the best places to visit, eat, shop or party;
- Maintaining the living room and the canteen clean, and arranging food displays for the following shift;
- Helping our guests with any requests or demands regarding our facilities (you may even get some new tech skills).

Do you have what we're looking for?

As we said before, you don't need to come with experience in the hospitality industry, but you do need to come with the right attitude.

To be successful at citizenM Taipei, you'll need to have:

- A genuine touch: Treat all people as you would treat your best friends;
- A passionate attitude: Be optimistic and positive. You like to surprise and make people smile.

And you'll need to be

- A smart thinker: You thrive on turning traditional thinking on its head and want to do things first time right;
- Real caring: You want to do the right thing for our guests, your colleagues, community and for the planet;
- Fluent in Mandarin and English. Other language abilities are welcome too!

And..

You'll help us shake up the traditional hotel industry by providing the thing our guests love most about us: exceptional service.

citizenM loves diversity.

We are an equal opportunity employer and welcome applications from anyone.

contact

emma.kuang@citizenm.com